



Dear Community Partner,

Arkansas launched the Low-Income Household Water Assistance Program (LIHWAP) to provide financial assistance to low-income Arkansans to help manage their residential water utility costs. This is a customer-based program where qualified, low-income households who are behind on bills can apply to receive a one-time credit on their water and wastewater bills.

We are asking you to help spread the word to the people throughout the state. You can connect households in your area to LIHWAP. With your assistance, we can help Arkansans with maintaining water service to their homes.

If you know of anyone who may qualify for the program, please ask them to call **888-985-6441** or go to [ArkansasLIHWAP.com](http://ArkansasLIHWAP.com) for more information or assistance with an application.

Additionally, we've included flyers to pass out and display in your office, lobby or other areas where people interact. For a community toolkit that includes talking points, social media posts and more, go to [ArkansasLIHWAP.com/toolkit](http://ArkansasLIHWAP.com/toolkit).

You, your colleagues and partner organizations around the state are critically important to reaching the households that need help the most. LIHWAP needs your partnership to ensure we find as many eligible households as possible.

Thank you for your assistance,

*Arkansas LIHWAP*

Arkansas LIHWAP  
888-985-6441



Are you at risk of having your water shut off, or has your water already been shut off?  
**Help is available.**

The Low-Income Household Water Assistance Program is an emergency program to help families with overdue water bills or who are at risk of losing water service at their home. LIHWAP is a grant you do not have to repay. Eligible households can receive a one-time benefit of up to \$2,000.

If your water or wastewater services have been cut off or if your services are in danger of being cut off because your bill is past due, you may be eligible.

What documents will I need to apply?

- Proof of identity
- Social Security card
- Proof of income
- Copies of most recent water utility bills
- Lease agreement (if water is included in your rent)

### To qualify for assistance:

- ✓ Apply online or by phone
- ✓ Have a past due water bill
- ✓ Check income limits on ArkansasLIHWAP.com

### FOR MORE INFO & TO APPLY



[ArkansasLIHWAP.com](https://ArkansasLIHWAP.com)



888-985-6441

